



Consumer Health Information Services and Programs: Best Practices (Best Practices in Library Services)

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Consumer Health Information Programs and Services: Best Practices presents examples of successful and long-standing library programs and services that provide health information to consumers—the general public, patients, and families or patients – who seek information about health and diseases. This best practices volume brings together library programs and services currently offered in hospital libraries, public libraries, academic health sciences libraries, and standalone consumer health libraries, covering a range of topics and special programs.

Advice and best practices provided by these experienced CHI librarians will help readers who are planning a new consumer health information service, or who are looking to upgrade and expand their current program or service.

This best practices book will highlight successful library consumer health information programs and services, offering advice and tips about all aspects of providing health information to the general public and patients, from planning and establishing a CHI program, to offering specialized services to special populations. Readers will find both solid, tried-and-true methods for providing these services, as well as guidance on using newer, updated techniques to reach persons needing health information.

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